



a new course: 134

- ICS 134
 - intermediate course
 - Information Systems specialization
- Computer-Supported Cooperative Work
 - people working together with & through computers
 - small groups, large organizations, virtual communities, ...
 - multiuser systems, portals, information repositories, ...
 - forms of collaboration and communication
 - blend of different influences
 - technical: how to design & implement collaborative systems
 - social: how to analyse & understand collaborative work

putting it all together

- we've seen various perspectives
 - processes, organisational metaphors, security, knowledge, communication, maintenance, etc.
- the point about perspectives...
 - it's always the same thing you're looking at
 - each perspective reveals part of the whole
 - the trick is to be able to see something from multiple perspectives

reading cases

- the basic idea
 - real-world examples with background detail
 - exercise your analytic muscles
- major components
 - background
 - the problem
 - solutions

general questions

- what is the problem?
 - what role is played by information? IS?
 - how does information fit into organisational needs?
 - who are the relevant stakeholders?
- perspectives
 - security? org. structure? power? privacy? communication? info mgmt? processes? knowledge? inter-organisational coordination? competition
- solutions
 - do the solutions fit the needs?
 - how do solutions balance the different needs?

specific questions

- what is your case about?
 - present it to the class
- what three concepts from this class apply?
 - three ideas we've discussed during this quarter
 - *how* they apply
- what would you do next?
 - in most of these, I've omitted the outcome
 - if not, comment on the outcome

next time

- assignment due Monday
- the final is NEXT WEDNESDAY
 - Monday will be a review lecture
 - let me know if there are specific topics you'd like me to cover
 - jpd@ics.uci.edu
- final
 - similar question style to the midterm
 - the final will be CUMULATIVE